

**Open Banking Statistics**

|     |            | Availability statistics<br>Online Banking (PSU) |                 | Availability statistics<br>Dedicated Interface |                 | Performance statistics     |                                 |                                 |                                  |
|-----|------------|-------------------------------------------------|-----------------|------------------------------------------------|-----------------|----------------------------|---------------------------------|---------------------------------|----------------------------------|
| Day | Date       | Uptime<br>(%)                                   | Downtime<br>(%) | Uptime<br>(%)                                  | Downtime<br>(%) | Online<br>Banking<br>(PSU) | Dedicated interface             |                                 |                                  |
|     |            |                                                 |                 |                                                |                 | Response<br>(millisecs)    | AISP<br>response<br>(millisecs) | PISP<br>response<br>(millisecs) | Error<br>response<br>rate<br>(%) |
| 1   | 01/10/2024 | 97.43%                                          | 2.57%           | 100.00%                                        | 0.00%           | 332.00                     | -                               | -                               | 0.00                             |
| 2   | 02/10/2024 | 97.36%                                          | 2.64%           | 100.00%                                        | 0.00%           | 337.00                     | -                               | -                               | 0.00                             |
| 3   | 03/10/2024 | 97.26%                                          | 2.74%           | 98.22%                                         | 1.78%           | 585.00                     | -                               | -                               | 0.00                             |
| 4   | 04/10/2024 | 96.57%                                          | 3.43%           | 100.00%                                        | 0.00%           | 521.00                     | -                               | -                               | 0.00                             |
| 5   | 05/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 474.00                     | -                               | -                               | 0.00                             |
| 6   | 06/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 387.00                     | -                               | -                               | 0.00                             |
| 7   | 07/10/2024 | 97.36%                                          | 2.64%           | 100.00%                                        | 0.00%           | 387.00                     | -                               | -                               | 0.00                             |
| 8   | 08/10/2024 | 97.53%                                          | 2.47%           | 100.00%                                        | 0.00%           | 585.00                     | -                               | -                               | 0.00                             |
| 9   | 09/10/2024 | 97.40%                                          | 2.60%           | 100.00%                                        | 0.00%           | 485.00                     | -                               | -                               | 0.00                             |
| 10  | 10/10/2024 | 97.41%                                          | 2.59%           | 100.00%                                        | 0.00%           | 519.00                     | -                               | -                               | 0.00                             |
| 11  | 11/10/2024 | 96.33%                                          | 3.67%           | 100.00%                                        | 0.00%           | 663.00                     | -                               | -                               | 0.00                             |
| 12  | 12/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 513.00                     | -                               | -                               | 0.00                             |
| 13  | 13/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 617.00                     | -                               | -                               | 0.00                             |
| 14  | 14/10/2024 | 97.15%                                          | 2.85%           | 100.00%                                        | 0.00%           | 522.00                     | -                               | -                               | 0.00                             |
| 15  | 15/10/2024 | 96.90%                                          | 3.10%           | 100.00%                                        | 0.00%           | 576.00                     | -                               | -                               | 0.00                             |
| 16  | 16/10/2024 | 93.29%                                          | 6.71%           | 100.00%                                        | 0.00%           | 529.00                     | -                               | -                               | 0.00                             |
| 17  | 17/10/2024 | 97.37%                                          | 2.63%           | 100.00%                                        | 0.00%           | 741.00                     | -                               | -                               | 0.00                             |
| 18  | 18/10/2024 | 95.96%                                          | 4.04%           | 100.00%                                        | 0.00%           | 583.00                     | -                               | -                               | 0.00                             |
| 19  | 19/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 888.00                     | -                               | -                               | 0.00                             |
| 20  | 20/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 837.00                     | -                               | -                               | 0.00                             |
| 21  | 21/10/2024 | 96.82%                                          | 3.18%           | 100.00%                                        | 0.00%           | 541.00                     | -                               | -                               | 0.00                             |
| 22  | 22/10/2024 | 97.56%                                          | 2.44%           | 100.00%                                        | 0.00%           | 501.00                     | -                               | -                               | 0.00                             |
| 23  | 23/10/2024 | 97.29%                                          | 2.71%           | 100.00%                                        | 0.00%           | 608.00                     | -                               | -                               | 0.00                             |
| 24  | 24/10/2024 | 97.33%                                          | 2.67%           | 100.00%                                        | 0.00%           | 561.00                     | -                               | -                               | 0.00                             |
| 25  | 25/10/2024 | 92.02%                                          | 7.98%           | 100.00%                                        | 0.00%           | 636.00                     | -                               | -                               | 0.00                             |
| 26  | 26/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 886.00                     | -                               | -                               | 0.00                             |
| 27  | 27/10/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 3318.00                    | -                               | -                               | 0.00                             |
| 28  | 28/10/2024 | 97.29%                                          | 2.71%           | 100.00%                                        | 0.00%           | 793.00                     | -                               | -                               | 0.00                             |
| 29  | 29/10/2024 | 95.84%                                          | 4.16%           | 100.00%                                        | 0.00%           | 523.00                     | -                               | -                               | 0.00                             |
| 30  | 30/10/2024 | 95.84%                                          | 4.16%           | 100.00%                                        | 0.00%           | 510.00                     | -                               | -                               | 0.00                             |
| 31  | 31/10/2024 | 96.45%                                          | 3.55%           | 100.00%                                        | 0.00%           | 509.00                     | -                               | -                               | 0.00                             |
| 32  | 01/11/2024 | 94.63%                                          | 5.37%           | 100.00%                                        | 0.00%           | 520.00                     | -                               | -                               | 0.00                             |
| 33  | 02/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 1296.00                    | -                               | -                               | 0.00                             |
| 34  | 03/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 895.00                     | -                               | -                               | 0.00                             |
| 35  | 04/11/2024 | 97.35%                                          | 2.65%           | 100.00%                                        | 0.00%           | 710.00                     | -                               | -                               | 0.00                             |
| 36  | 05/11/2024 | 97.01%                                          | 2.99%           | 100.00%                                        | 0.00%           | 654.00                     | -                               | -                               | 0.00                             |
| 37  | 06/11/2024 | 94.93%                                          | 5.07%           | 100.00%                                        | 0.00%           | 565.00                     | -                               | -                               | 0.00                             |
| 38  | 07/11/2024 | 96.43%                                          | 3.57%           | 100.00%                                        | 0.00%           | 798.00                     | -                               | -                               | 0.00                             |
| 39  | 08/11/2024 | 94.97%                                          | 5.03%           | 100.00%                                        | 0.00%           | 716.00                     | -                               | -                               | 0.00                             |
| 40  | 09/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 1200.00                    | -                               | -                               | 0.00                             |
| 41  | 10/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 1073.00                    | -                               | -                               | 0.00                             |
| 42  | 11/11/2024 | 96.76%                                          | 3.24%           | 100.00%                                        | 0.00%           | 692.00                     | -                               | -                               | 0.00                             |
| 43  | 12/11/2024 | 97.27%                                          | 2.73%           | 100.00%                                        | 0.00%           | 824.00                     | -                               | -                               | 0.00                             |
| 44  | 13/11/2024 | 96.88%                                          | 3.12%           | 100.00%                                        | 0.00%           | 681.00                     | -                               | -                               | 0.00                             |
| 45  | 14/11/2024 | 93.60%                                          | 6.40%           | 100.00%                                        | 0.00%           | 543.00                     | -                               | -                               | 0.00                             |
| 46  | 15/11/2024 | 95.61%                                          | 4.39%           | 100.00%                                        | 0.00%           | 638.00                     | -                               | -                               | 0.00                             |
| 47  | 16/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 637.00                     | -                               | -                               | 0.00                             |
| 48  | 17/11/2024 | 100.00%                                         | 0.00%           | 100.00%                                        | 0.00%           | 715.00                     | -                               | -                               | 0.00                             |

|    |            |         |       |         |       |         |   |   |      |
|----|------------|---------|-------|---------|-------|---------|---|---|------|
| 49 | 18/11/2024 | 97.23%  | 2.77% | 100.00% | 0.00% | 557.00  | - | - | 0.00 |
| 50 | 19/11/2024 | 97.34%  | 2.66% | 100.00% | 0.00% | 661.00  | - | - | 0.00 |
| 51 | 20/11/2024 | 96.92%  | 3.08% | 100.00% | 0.00% | 620.00  | - | - | 0.00 |
| 52 | 21/11/2024 | 96.55%  | 3.45% | 100.00% | 0.00% | 723.00  | - | - | 0.00 |
| 53 | 22/11/2024 | 95.12%  | 4.88% | 99.83%  | 0.17% | 744.00  | - | - | 0.00 |
| 54 | 23/11/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 922.00  | - | - | 0.00 |
| 55 | 24/11/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 1315.00 | - | - | 0.00 |
| 56 | 25/11/2024 | 96.23%  | 3.77% | 100.00% | 0.00% | 495.00  | - | - | 0.00 |
| 57 | 26/11/2024 | 97.52%  | 2.48% | 100.00% | 0.00% | 400.00  | - | - | 0.00 |
| 58 | 27/11/2024 | 97.19%  | 2.81% | 100.00% | 0.00% | 415.00  | - | - | 0.00 |
| 59 | 28/11/2024 | 95.98%  | 4.02% | 100.00% | 0.00% | 447.00  | - | - | 0.00 |
| 60 | 29/11/2024 | 94.26%  | 5.74% | 100.00% | 0.00% | 411.00  | - | - | 0.00 |
| 61 | 30/11/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 458.00  | - | - | 0.00 |
| 62 | 01/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 473.00  | - | - | 0.00 |
| 63 | 02/12/2024 | 96.31%  | 3.69% | 100.00% | 0.00% | 337.00  | - | - | 0.00 |
| 64 | 03/12/2024 | 96.52%  | 3.48% | 100.00% | 0.00% | 499.00  | - | - | 0.00 |
| 65 | 04/12/2024 | 97.02%  | 2.98% | 100.00% | 0.00% | 369.00  | - | - | 0.00 |
| 66 | 05/12/2024 | 96.46%  | 3.54% | 100.00% | 0.00% | 392.00  | - | - | 0.00 |
| 67 | 06/12/2024 | 94.48%  | 5.52% | 99.94%  | 0.06% | 619.00  | - | - | 0.00 |
| 68 | 07/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 839.00  | - | - | 0.00 |
| 69 | 08/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 971.00  | - | - | 0.00 |
| 70 | 09/12/2024 | 96.83%  | 3.17% | 100.00% | 0.00% | 498.00  | - | - | 0.00 |
| 71 | 10/12/2024 | 96.81%  | 3.19% | 100.00% | 0.00% | 482.00  | - | - | 0.00 |
| 72 | 11/12/2024 | 97.07%  | 2.93% | 100.00% | 0.00% | 644.00  | - | - | 0.00 |
| 73 | 12/12/2024 | 97.35%  | 2.65% | 100.00% | 0.00% | 563.00  | - | - | 0.00 |
| 74 | 13/12/2024 | 92.65%  | 7.35% | 100.00% | 0.00% | 496.00  | - | - | 0.00 |
| 75 | 14/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 612.00  | - | - | 0.00 |
| 76 | 15/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 579.00  | - | - | 0.00 |
| 77 | 16/12/2024 | 96.36%  | 3.64% | 100.00% | 0.00% | 362.00  | - | - | 0.00 |
| 78 | 17/12/2024 | 96.84%  | 3.16% | 100.00% | 0.00% | 369.00  | - | - | 0.00 |
| 79 | 18/12/2024 | 95.98%  | 4.02% | 100.00% | 0.00% | 360.00  | - | - | 0.00 |
| 80 | 19/12/2024 | 97.27%  | 2.73% | 100.00% | 0.00% | 456.00  | - | - | 0.00 |
| 81 | 20/12/2024 | 93.96%  | 6.04% | 100.00% | 0.00% | 401.00  | - | - | 0.00 |
| 82 | 21/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 988.00  | - | - | 0.00 |
| 83 | 22/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 982.00  | - | - | 0.00 |
| 84 | 23/12/2024 | 95.74%  | 4.26% | 100.00% | 0.00% | 452.00  | - | - | 0.00 |
| 85 | 24/12/2024 | 97.21%  | 2.79% | 100.00% | 0.00% | 653.00  | - | - | 0.00 |
| 86 | 25/12/2024 | 96.75%  | 3.25% | 100.00% | 0.00% | 762.00  | - | - | 0.00 |
| 87 | 26/12/2024 | 96.49%  | 3.51% | 100.00% | 0.00% | 938.00  | - | - | 0.00 |
| 88 | 27/12/2024 | 95.61%  | 4.39% | 100.00% | 0.00% | 395.00  | - | - | 0.00 |
| 89 | 28/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 409.00  | - | - | 0.00 |
| 90 | 29/12/2024 | 100.00% | 0.00% | 100.00% | 0.00% | 626.00  | - | - | 0.00 |
| 91 | 30/12/2024 | 97.22%  | 2.78% | 100.00% | 0.00% | 375.00  | - | - | 0.00 |
| 92 | 31/12/2024 | 96.32%  | 3.68% | 100.00% | 0.00% | 380.00  | - | - | 0.00 |